



Terms & Conditions

General Terms | **Price Validity:** Prices are valid for 30 days.
Order Initiation: Return a signed quotation to start the order. A 50% deposit is required for custom fabrication.
Payments: Balance is due 10 days after completion. Outstanding balances over 30 days will incur a 1.5% monthly charge.
Taxes: Client is responsible for sales/use taxes unless GH Designs collects them. FOB Point: Prices are FOB Charlotte, NC.
Repossession: GH Designs may repossess unpaid goods after 120 days. Repossession and reinstallation costs are the buyer's responsibility.
Production Order: Price is based on single production run; multi-phase manufacturing will cost extra.

Order Changes | **Change Approvals:** Changes need GH Designs' approval and will reflect in the final invoice.
Cancellations: Subject to cancellation charges.
Post-Approval Changes: Changes after final drawings are billed on time and materials basis.
Manufacturing Start: Based on receipt of necessary permits, deposit, and drawing approval. Additional costs from early starts without permits are client's responsibility.

Order Completion / Shipping | **Storage:** If held for the client, invoices are due net 30 days. Storage charges apply if held over 60 days.
Shipping: Goods are shipped in perfect condition. Ownership transfers upon carrier pick-up. Client resolves freight claims.

Shortages | **Discrepancies:** Report quantity or quality issues within 3 business days of receipt.

Installation | **Standard Conditions:** Pricing assumes normal digging. Additional costs for paved areas, rocks, or old sign removal.
Sign Permits: Client is responsible for permits; GH Designs' further involvement is billed on time and materials basis.
Site Trips: Pricing assumes one trip; extra trips or delays incur additional charges.
Insurance: Certificates of insurance provided at no charge. \$250 fee for waiver of subrogation or vendor credentialing fees.

Warranty | **Coverage:** One-year warranty on labor and materials, excluding minor wood checks and damage by handling, vandalism, improper installation, abuse, misuse, or sprinklers.
Claims: Must be submitted in writing.

For more information please contact us at: legal@ghdesigns.co